Weblink 9.0 Converting Links to Different Format -- Failing to Open

Hello, I have Web Applications that link to documents in our repository which should be accessible to my authenticated external users via Weblink.

We are using Weblink 9.0

The user clicks the link below and is correctly redirected to the Weblink Login screen where the link is transformed to something completely different (which fails):

https://weblink.msiac.nato.int/WebLink/0/doc/487300/electronic.aspx

Symposium, Report Number: DDESB
Year: 1992
Countries: United States
Paper: ▣

(**small black box is the active link above**)

This is the transformed (incorrect link) on the Weblink Login Page….

https://weblink.msiac.nato.int/weblink/ElectronicFile.aspx?dbid=0&docid=487300&&cr=1

The user then attempts to log into Weblink and receives a failure message:

Log in to MSIAC

User name:

Any_User

Password:

••••••••••

Sign In

Strangely, we found that If the user returns to the Web Application and re-clicks the original link again, the document will open:

https://weblink.msiac.nato.int/WebLink/0/doc/487300/electronic.aspx

This is causing us some serious trust issues with users and we hope to find a solution.

Can someone guide me in fixing this issue so that the link remains as shown above and functions properly?