

Move Your License Server and Database

In some cases—for instance, if you are upgrading your hardware, or moving your installation to a new site—you may need to move your License Manager Server to a different computer. To do so, you will need to detach and unregister your license database, install the License Manager Server in the new location, and then attach and activate the database to the new location. The following steps will guide you through the process.

To move a License Manager Server to a new computer:

1. On the original computer, detach the license database you want to move:
 - a. Open the Laserfiche License Manager Administration Console.
 - b. Expand the Laserfiche License Manager node, and select your License Server.
 - c. Select your license database.
 - d. Right-click, or open the **Action** menu, and select **Detach Licensing Database**.
 - e. Confirm that you want to detach the database. The database will be detached in place, and the .db file will remain in its current location.
2. Move the detached license database (it will be a .db file) to the computer you want to install the License Manager Server on.
3. Install the License Manager Server on the new computer. See “Install License Manager,” above, for more information on this step.
4. Attach the license database to the new License Manager installation:
 - a. Open the Laserfiche License Manager Administration Console.
 - b. Expand the Laserfiche License Manager node, and select your License Server. Either right-click the node or open the **Action** menu. Select **Attach License Database**. This will open the **Attach Licensing Database** dialog.
 - c. In the **Database name** option, enter the name of the licensing database you want to attach.
 - d. In the **Database path** option, enter the folder where your licensing database is stored.
 - e. In the **Master License** section, determine how the Licensing Database will obtain its master license.
 - To retrieve the master license from Laserfiche, select **Request the master license from Laserfiche** and enter your activation key in the **Activation Key** field. Optionally, you can save a copy of the master license locally by selecting **Save a copy of the received master license**.
 - If you have a copy of the license on hand, you can use that instead. Select **Import the master license from a file**. Click the Browse button (...) and browse to the master license you want to use.
 - f. Click **OK**.

Note: Deactivation and activation of the license database should happen automatically when you detach and attach it; when you attach, you will need to provide your activation key or master license again. Uninstalling the License Manager Server will also deactivate the license databases that are attached to that Server. If deactivation and reactivation do not complete successfully, contact Support for assistance.