Laserfiche®

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Laserfiche Solution Marketplace

Important Links:

Laserfiche Solution Marketplace
marketplace.laserfiche.com

Solution Template Submission
https://portal.laserfiche.com/w6303/forms/SolutionTemplateSubmission

Submission Guide
https://support.laserfiche.com/resources/4175/laserfiche-solution-marketplace-submission-guide

FAQs:

Who can submit templates?
Any Laserfiche user can submit a template on behalf of their organization or by themselves.

How will templates be vetted?
To maintain a consistent level of quality across the marketplace, Laserfiche will review the general usability, privacy, and security of all externally submitted solution templates. Flagged issues may be sent back to the publisher to revise.

Can multiple organizations publish similar solutions?
Yes - we encourage all submissions from our users. However, solutions must be unique and under no circumstances will theft of a process be allowed.

Will I have to provide customer support for the solution that I submit?
No - once your solution has been approved and included in the marketplace, Laserfiche will handle all questions from there on.

Can I make changes to my solution after I submit it?
Yes - just contact marketplace@laserfiche.com and explain what needs to be changed.

Do I need to involve my Solution Provider?
That is completely up to you. We always encourage our customers to have a great working relationship with their SP and it would be good to keep them in the loop of what you are planning, however ultimately your solution is your solution.

What future plans do you have in store for the marketplace?
Planned updates include an expanded collection of available solutions template types, the ability to comment and rate solutions, purchase solutions and more.

Who should I contact if I need help?
Contact marketplace@laserfiche.com if you have any questions.