Government Track

Tuesday, February 5

Time	Topic	Speaker
12:00 - 1:30 PM	**Lunch & Networking** (Exhibit Hall) **Core 101: Lunch Q&A** (Seaside Lobby)	
1:30 - 2:30 PM	Core 116: Easy Integrations with Laserfiche Connector (Lab) (Room 202ABC)	• Nicole Moulton, Technical Trainer, Laserfiche
2:00 - 2:30 PM	Robotic Process Automation: Leave the Busywork to the Bots (Run Smarter Theatre - Exhibit Hall)	• Cosette Dwyer, Technical Product Manager, Laserfiche
2:45 - 3:45 PM	Security 101: Overview of Laserfiche Repository Security (Room 101AB)	• Misty Blair, Technical Writer, Laserfiche
3:15 - 3:45 PM	Modernizing Vital Election Processes in the Digital Age (Run Smarter Theatre - Exhibit Hall)	• Megan McNeal-Hamilton, Deputy City Clerk, City of Burnsville, MN
4:00 - 5:00 PM	Utilizing User Research and Human Design to Create Impactful Open Data (Room 102AB)	• Noel Isama, Open Cities Senior Analyst, Sunlight Foundation • Elizabeth Fernandez, Assistant City Attorney, City of Glendale, AZ • <u>Moderator:</u> Ryan Park, Senior Software Marketing Specialist, Laserfiche
5:15 - 6:15 PM	Successful Project Management Strategies to Deploy an Agency-Wide Solution (Room 103AB)	• Doug Van Gelder, IT Manager, CDC/HACoLA • Rosa Chevarin, Housing and Document Management Systems Supervisor, CDC/HACoLA • Duc Ly, Laserfiche Support Specialist, CDC/HACoLA • <u>Moderator:</u> Ryan Park, Senior Software Marketing Specialist, Laserfiche

Wednesday, February 6

Time	Topic	Speaker
8:30 - 9:30 AM	Transforming Los Angeles: From Recession Bust to Olympic Boom (Room 102AB)	• Ted Ross, CIO, City of Los Angeles, CA • <u>Q&A Moderator:</u> Thomas Phelps IV, CIO and VP of Corporate Strategy, Laserfiche
9:45 - 10:15 AM	Carpe Diem: How to Use Kanban Techniques to Get Things Done (Run Smarter Theatre - Exhibit Hall)	• Tim Nolan, Applications Manager, Collin County, TX

Time	Session	Speakers
9:45 - 10:45 AM	Managing Your Career in the Era of Disruptive Technology—AI/ML, Blockchain, Cloud, IoT & 5G (Room 102AB)	• Eman Safadi, Cofounder & COO, LA Blockchain Lab • Charles Sims, Head of Technology, LA Clippers • Ted Ross, CIO, City of Los Angeles, CA • Tim Moran, Senior Vice President of Global IT, Live Nation Entertainment (Ticketmaster) • Moderator: Thomas Phelps IV, CIO and VP of Corporate Strategy, Laserfiche
11:00 AM - 12:00 PM	**Keynote - General Session** (Pacific Ballroom)	
12:00 - 1:30 PM	**Lunch & Networking** (Exhibit Hall) **Forms 104: Lunch Q&A** (Seaside Lobby)	
1:30 - 2:30 PM	Core 202: Personalizing Laserfiche WebLink to Fit Your Needs (Lab) (Room 202ABC)	• John McNamara, Presales Engineer, Laserfiche
	Mastering the Art of Change Management in the Workflow (Seaside B)	• Jackie Martin, CEO/Founder, A Matter of Motivation
2:00 - 2:30 PM	Case Management: Empowering the Knowledge Worker (Run Smarter Theatre - Exhibit Hall)	• Brandon Buccowich, Product Marketing Manager, Laserfiche
2:45 - 3:45 PM	User Group: State and Local Government (Seaside Lobby)	• Ryan Park, Senior Software Marketing Specialist, Laserfiche
4:00 - 5:00 PM	The Catalyst for Recruiting the Best – Automating HR in Law Enforcement (Room 103C)	• Deputy Andres Bilbao, Project Manager and Systems Developer, County of Los Angeles Sheriff's Department • Deputy Kevin Jones, Administrative Support, County of Los Angeles Sheriff's Department • Veronica Lomas, Records Manager, City of Southlake, TX • Chris Chaillot, Senior Recruiting Coordinator, High Profile, Inc. • Moderator: Ryan Park, Senior Software Marketing Specialist, Laserfiche
	Who Wants to be a Millionaire: Laserfiche Edition (Run Smarter Theatre - Exhibit Hall)	• Michael Wells, Desktop Services Manager, Chesterfield County, Virginia • Amy Johnson, Systems Administrator Senior, Hanover County Commissioner of the Revenue • Tim Nolan, Applications Manager, Collin County, TX

| 4:00 - 5:00 PM | Cyber Insurance: You Thought You Were Protected – But Are You? (Room 102AB) | • Wylie Strout, General Counsel, Laserfiche
• Sandra Denisac, Vice President, BB&T/McGriff Insurance Services
• Kevin Kershisnik, Senior Vice President, Socius Insurance Services
• Nitin Arneja, CIO, ZPower
• <u>Moderator</u>: Thomas Phelps IV, CIO & VP of Corporate Strategy, Laserfiche |
| 6:00 - 9:00 PM | **Empower Special Event**
(Pacific Ballroom) | |

Thursday, February 7

Time	Topic	Speaker
8:30 - 9:30 AM	The Transparency Effect: Strategies for Demystifying Public Records (Room 103AB)	• Noel Isama, Open Cities Senior Analyst, Sunlight Foundation • Tim Nolan, Applications Manager, Collin County, TX • L'Cena Parsons, Records Management Officer, Collin County, TX • <u>Moderator:</u> Ryan Park, Senior Software Marketing Specialist, Laserfiche
	Live Long & Process – Tips for Planning & Designing Your Automation Project (Room 102AB)	• Michael Wells, Desktop Services Manager, Chesterfield County, VA
9:00 – 9:30 AM	Gain New Business Insights with Updated Reporting Capabilities (Run Smarter Theatre - Exhibit Hall)	• Sean Gallagher, Senior Software Engineer, Laserfiche
9:45 - 10:45 AM	All Things Privacy (Room 204)	• Tanya Forsheit, Partner and Chair of the Privacy & Data Security Group, Frankfurt Kurnit Klein & Setz
	How to Deal With and Manage Difficult People (Room 102AB)	• Kris Plachy, Owner, Leadership Coach, LLC
10:15 – 10:45 AM	Machine Learning at Laserfiche: Future Technology Preview (Run Smarter Theatre - Exhibit Hall)	• Shawn Bradford, Principle Software Engineer, Laserfiche
11:00 AM - 12:00 PM	Securing Unstructured Data – What You Don't Know Can and Will Hurt You (Room 103C)	• George Khalil, Chief Innovation Officer, City of Riverside, CA • Sam Carson, Solutions Architect, Laserfiche
12:00 - 1:30 PM	**Lunch & Networking** (Exhibit Hall) **User Group Leader Roundtable** (Room S7) **Core 113: Lunch Q&A: Laserfiche Cloud** (Seaside Lobby)	
1:30 - 2:30 PM	**Keynote – General Session** (Pacific Ballroom)	

2:45 - 3:15 PM	Customer Spotlight: Minnesota South Suburban Election Judge Initiative (Run Smarter Theatre - Exhibit Hall)	• Megan McNeal-Hamilton, Deputy City Clerk, City of Burnsville, MN • Shelli Welter, IT Systems Analyst, City of Burnsville, MN
2:45 - 3:45 PM	Cloudy with a Chance of Workflow: Developing Hybrid Cloud Solutions to Reduce IT Overhead (Room 204)	• Mike Wells, Desktop Services Manager, Chesterfield County, VA • Katie Gaston, Director, Cloud Program Management, Laserfiche
	Hack Your Meetings with #LeanCoffee (Room S7)	• Tim Nolan, Applications Manager, Collin County, TX
	User Group: Tribal Nations (Seaside Lobby)	• Sarah Dao, User Community Program Manager, Laserfiche
4:00 - 4:30 PM	Customer Spotlight with City of Southlake, TX (Run Smarter Theatre - Exhibit Hall)	• Veronica Lomas, Records Manager, City of Southlake, TX • Chris Chaillot, Senior Recruiting Coordinator, High Profile, Inc.
4:00 - 5:00 PM	Let's Create a Working Group: Local Government Collaboration Success Stories (Room 103AB)	• Megan McNeal-Hamilton, Deputy City Clerk, City of Burnsville, MN • Ed Yonker, Application Software Manager, Franklin County, PA • <u>Moderator:</u> Ryan Park, Senior Software Marketing Specialist, Laserfiche
	Securing the Enterprise, Transforming the Enterprise and Data Driven Decisions (Room 103C)	• Collin Boyce, CIO, City of Lansing, MI • Sam Quon, Applications Manager, City of Lansing, MI

Friday, February 8

Time	Topic	Speaker
8:30 - 9:30 AM	Business Rules in Laserfiche Cloud (Seaside A)	• Sarah Wefald, Technical Product Manager, Laserfiche
9:45 - 10:45 AM	Core 203: Tips & Tricks for Power Users (Room 101AB)	• Justin Pava, Principal Technical Product Manager, Laserfiche • Connie Anderson, Senior Technical Writer, Laserfiche
11:00 AM - 12:00 PM	Core 204: Coming Attractions in Laserfiche (Room 101AB)	• Justin Pava, Principal Technical Product Manager, Laserfiche

To view the full list of classes in this track, visit our Empower course selector