

Government Track

Tuesday, February 5

Time	Topic	Speaker
12:00 - 1:30 PM	Lunch & Networking (Exhibit Hall) Core 101: Lunch Q&A (Seaside Lobby)	
1:30 - 2:30 PM	Core 116: Easy Integrations with Laserfiche Connector (Lab) (Room 202ABC)	<ul style="list-style-type: none"> Nicole Moulton, Technical Trainer, Laserfiche
2:00 - 2:30 PM	Robotic Process Automation: Leave the Busywork to the Bots (Run Smarter Theatre - Exhibit Hall)	<ul style="list-style-type: none"> Cosette Dwyer, Technical Product Manager, Laserfiche
2:45 - 3:45 PM	Security 101: Overview of Laserfiche Repository Security (Room 101AB)	<ul style="list-style-type: none"> Misty Blair, Technical Writer, Laserfiche
3:15 - 3:45 PM	Modernizing Vital Election Processes in the Digital Age (Run Smarter Theatre - Exhibit Hall)	<ul style="list-style-type: none"> Megan McNeal, Deputy City Clerk, City of Burnsville, MN
4:00 - 5:00 PM	Utilizing User Research and Human Design to Create Impactful Open Data (Room 102AB)	<ul style="list-style-type: none"> Noel Isama, Open Cities Senior Analyst, Sunlight Foundation Elizabeth Fernandez, Assistant City Attorney, City of Glendale, AZ <u>Moderator:</u> Ryan Park, Senior Software Marketing Specialist, Laserfiche
	Women in Tech: Take Your Career to the Next Level (Room 204)	<ul style="list-style-type: none"> Caren Skipworth, CIO, Collin County, TX Stephanie Saxon, Business Systems Analyst, GreyStone Power Lidija Bell, Systems Administrator, Oklahoma Wesleyan University <u>Moderator:</u> Kylee Burkholder, Public Relations Coordinator, Laserfiche
5:15 - 6:15 PM	Successful Project Management Strategies to Deploy an Agency-Wide Solution (Room 103AB)	<ul style="list-style-type: none"> Doug Van Gelder, IT Manager, CDC/HACoLA Rosa Chevarin, Housing and Document Management Systems Supervisor, CDC/HACoLA Duc Ly, Laserfiche Support Specialist, CDC/HACoLA <u>Moderator:</u> Ryan Park, Senior Software Marketing Specialist, Laserfiche

Wednesday, February 6

Time	Topic	Speaker
8:30 - 9:30 AM	Transforming Los Angeles: From Recession Bust to Olympic Boom (Room 102AB)	<ul style="list-style-type: none"> Ted Ross, CIO, City of Los Angeles, CA <u>Q&A Moderator</u>: Thomas Phelps IV, CIO and VP of Corporate Strategy, Laserfiche
9:45 - 10:15 AM	Carpe Diem: How to Use Kanban Techniques to Get Things Done (Run Smarter Theatre - Exhibit Hall)	<ul style="list-style-type: none"> Tim Nolan, Applications Manager, Collin County, TX
9:45 - 10:45 AM	Managing Your Career in the Era of Disruptive Technology—AI/ML, Blockchain, Cloud, IoT & 5G (Room 102AB)	<ul style="list-style-type: none"> Eman Safadi, Cofounder & COO, LA Blockchain Lab Charles Sims, Head of Technology, LA Clippers Ted Ross, CIO, City of Los Angeles, CA Tim Moran, Senior Vice President of Global IT, Live Nation Entertainment (Ticketmaster) <u>Moderator</u>: Thomas Phelps IV, CIO and VP of Corporate Strategy, Laserfiche
11:00 AM - 12:00 PM	Keynote - General Session (Pacific Ballroom)	
12:00 - 1:30 PM	Lunch & Networking (Exhibit Hall) Forms 104: Lunch Q&A (Seaside Lobby)	
1:30 - 2:30 PM	Securing the Enterprise, Transforming the Enterprise and Data Driven Decisions (Room 102 AB)	<ul style="list-style-type: none"> Collin Boyce, CIO, City of Lansing, MI Sam Quon, Applications Manager, City of Lansing, MI
	Mastering the Art of Change Management in the Workplace (Seaside B)	<ul style="list-style-type: none"> Jackie Martin, CEO/Founder, A Matter of Motivation
2:00 - 2:30 PM	Case Management: Empowering the Knowledge Worker (Run Smarter Theatre - Exhibit Hall)	<ul style="list-style-type: none"> Brandon Buccowich, Product Marketing Manager, Laserfiche
2:45 - 3:45 PM	User Group: State and Local Government (Seaside Lobby)	<ul style="list-style-type: none"> Ryan Park, Senior Software Marketing Specialist, Laserfiche
4:00 - 5:00 PM	The Catalyst for Recruiting the Best – Automating HR in Law Enforcement (Room 103C)	<ul style="list-style-type: none"> Deputy Andres Bilbao, Project Manager and Systems Developer, County of Los Angeles Sheriff's Department Deputy Kevin Jones, Administrative Support, County of Los Angeles Sheriff's Department Veronica Lomas, Records Manager, City of Southlake, TX <u>Moderator</u>: Ryan Park, Senior Software Marketing Specialist, Laserfiche

4:00 - 5:00 PM	Who Wants to be a Millionaire: Laserfiche Edition (Run Smarter Theatre - Exhibit Hall)	<ul style="list-style-type: none"> Michael Wells, Desktop Services Manager, Chesterfield County, Virginia Amy Johnson, Systems Administrator Senior, Hanover County Commissioner of the Revenue Tim Nolan, Applications Manager, Collin County, TX
	Cyber Insurance: You Thought You Were Protected – But Are You? (Room 102AB)	<ul style="list-style-type: none"> Wylie Strout, General Counsel, Laserfiche Sandra Denisac, Vice President, BB&T Insurance Services Kevin Kershisnik, Senior Vice President, Socius Insurance Services Nitin Arneja, CIO, ZBattery <u>Moderator</u>: Thomas Phelps IV, CIO & VP of Corporate Strategy, Laserfiche
6:00 - 9:00 PM	Empower Special Event (Pacific Ballroom)	

Thursday, February 7

Time	Topic	Speaker
8:30 - 9:30 AM	The Transparency Effect: Strategies for Demystifying Public Records (Room 103AB)	<ul style="list-style-type: none"> Noel Isama, Open Cities Senior Analyst, Sunlight Foundation Tim Nolan, Applications Manager, Collin County, TX L'Cena Parsons, Records Management Officer, Collin County, TX <u>Moderator</u>: Ryan Park, Senior Software Marketing Specialist, Laserfiche
	Live Long & Process – Tips for Planning & Designing Your Automation Project (Room 102AB)	<ul style="list-style-type: none"> Michael Wells, Desktop Services Manager, Chesterfield County, VA
9:00 – 9:30 AM	Gain New Business Insights with Updated Reporting Capabilities (Run Smarter Theatre - Exhibit Hall)	<ul style="list-style-type: none"> Sean Gallagher, Senior Software Engineer, Laserfiche
9:45 - 10:45 AM	All Things Privacy (Room 204)	<ul style="list-style-type: none"> Tanya Forsheit, Partner and Chair of the Privacy & Data Security Group, Frankfurt Kurnit Klein & Setz
11:00 AM - 12:00 PM	Securing Unstructured Data – What You Don't Know Can and Will Hurt You (Room 103C)	<ul style="list-style-type: none"> George Khalil, Chief Innovation Officer, City of Riverside, CA Sam Carson, Solutions Architect, Laserfiche
12:00 - 1:30 PM	Lunch & Networking (Exhibit Hall) User Group Leader Roundtable (Room S7) Core 113: Lunch Q&A: Laserfiche Cloud (Seaside Lobby)	
1:30 - 2:30 PM	Keynote – General Session (Pacific Ballroom)	

2:45 - 3:15 PM	Customer Spotlight with City of Burnsville, MN (Run Smarter Theatre - Exhibit Hall)	<ul style="list-style-type: none"> Megan McNeal, Deputy City Clerk, City of Burnsville, MN
2:45 - 3:45 PM	Cloudy with a Chance of Workflow: Developing Hybrid Cloud Solutions to Reduce IT Overhead (Room 204)	<ul style="list-style-type: none"> Mike Wells, Desktop Services Manager, Chesterfield County, VA Katie Gaston, Director, Cloud Program Management, Laserfiche
	Hack Your Meetings with #LeanCoffee (Room S7)	<ul style="list-style-type: none"> Tim Nolan, Applications Manager, Collin County, TX
4:00 - 4:30 PM	Customer Spotlight with City of Southlake, TX (Run Smarter Theatre - Exhibit Hall)	<ul style="list-style-type: none"> Veronica Lomas, Records Manager, City of Southlake, TX
4:00 - 5:00 PM	Let's Create a Working Group: Local Government Collaboration Success Stories (Room 103AB)	<ul style="list-style-type: none"> Megan McNeal, Deputy City Clerk, City of Burnsville, MN Ed Yonker, Application Software Manager, Franklin County, PA <u>Moderator:</u> Ryan Park, Senior Software Marketing Specialist, Laserfiche

Friday, February 8

Time	Topic	Speaker
8:30 - 9:30 AM	Business Rules in Laserfiche Cloud (Seaside A)	<ul style="list-style-type: none"> Sarah Wefald, Technical Product Manager, Laserfiche
9:45 - 10:45 AM	Core 203: Tips & Tricks for Power Users (Room 101AB)	<ul style="list-style-type: none"> Justin Pava, Principal Technical Product Manager, Laserfiche Connie Anderson, Senior Technical Writer, Laserfiche
10:15 - 10:45 AM	Integrating Laserfiche with Salesforce (Run Smarter Theatre - Exhibit Hall)	<ul style="list-style-type: none"> Anita Chiang, Senior Presales Engineer, Laserfiche
11:00 AM - 12:00 PM	Core 204: Coming Attractions in Laserfiche (Room 101AB)	<ul style="list-style-type: none"> Justin Pava, Principal Technical Product Manager, Laserfiche