

Webinar Date	Tuesday, March 27, 2018
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To access the recording of the webinar click here: [What's New in Weblink 10 webinar recording](#)

Weblink 10: Answer Sheet

Upgrades

Q: *Has the bug been fixed in Weblink User Windows Auto Login?*

A: Yes, it will be part of an update coming in April.

Q: *In Weblink 9, I created multiple DBID IDs, is that still allowed in Weblink 10?*

A: To elaborate, you can configure multiple repositories within the Weblink Designer. They can be different repositories, or the same repositories with different authentication methods.

Q: *Is Laserfiche 10.3 required for Weblink 10 or will it still work with Laserfiche 10.2.1?*

A: The current version of Weblink 10.0.0.915 requires Laserfiche 10.3.
It will behave with Laserfiche 10.2.1 but it is not supported.

Q: *We currently have version 9 installed and I am wondering how to apply the upgrade to 10. Do I have to uninstall version 9 first? If so, how can I backup the settings? Do I have to recreate it?*

A: You will need to utilize the Weblink Bundler. The Help File will be able to guide you through this process, linked [here](#). It's important to note; make sure you export your settings before you upgrade.

Q: *I am in the process of updating the Laserfiche system to 10.3. I was told that Weblink 10.3 was still in testing and not to update just yet. Is that still the case?~*

A: To clarify, the current version of Weblink is 10.0. The release of Weblink 10.0.0.915 was released in January of 2018 and it is not in testing.

Q: *Will Weblink 10 run with Laserfiche 10.2, and is the upgrade seamless or does it require settings changes and/or configuration changes from 9?*

A: The current Weblink 10.0.0.915 requires Laserfiche 10.3 for full functionality. In terms of upgrading, if you wish to bring over your WL9 settings/themes/etc., you will need to utilize the Weblink Bundler linked [here](#). before you upgrade to properly bring over the settings.

WebLink 10: Answer Sheet

Q: Does WebLink 10.3 work with all versions of Rio Laserfiche?

A: WebLink 10.0.0.915 requires the Laserfiche to be on 10.3 which means it needs to use the 10.3 Laserfiche version that comes with Laserfiche Rio 10.3.

Q: Do your existing search forms migrate forward?

A: They can be migrated from WebLink 9 to WebLink 10. In terms of upgrading, you will need to utilize the WebLink Bundler linked [here](#). before you upgrade to properly bring over the settings.

Q: Can we build multiple sites on one IIS server?

A: Yes.

Q: In v9 we could clone the folder and re-attach as if it was another WebLink. Can we create another site on the IIS; one WebLink folder for public, another customized for internal?

A: Yes, the behavior is still the same.

Q: Is Laserfiche 10.3 required for WebLink 10 or will it still work with Laserfiche 10.2.1?

A: WebLink 10 requires Laserfiche 10.3 for full functionality. It behaves with 10.2.1 but it is not supported.

Q: Do we need to re-create all the sites, programming etc., when you upgrade to 10.3 coming from v9.x?

A: If you have custom configurations for your site that were configured at the default installed directory, then you will probably want to back those up. If you have a site that points to a different directory that varies from the default install directory, then you will need to reconfigure it, in the sense that you will need to copy over.

Q: Will created search forms in version 9 be updated to the new version through the upgrade?

A: This is something that our next patch coming in April can handle to an extent. Due to change in framework between WebLink 9 and WebLink 10, the formatting and structure of the WebLink 9 search forms may not be retained, but there will be no loss of the fields within the search form. However, the current WebLink is unable to upgrade to the new WebLink 10 format. You may still use it, upon upgrading it, but you will be unable to edit or change it, without rebuilding the formatting and structure.

WebLink Designer

Q: Where do I find the WebLink Designer? Is this something that our IT Department would assign to us?

A: This is something the person installing/administering your WebLink would know. In short, you will access it via, [http\(s\)://WLMachinename/Designer](http(s)://WLMachinename/Designer). As mentioned in the webinar, you will need to either be part of the WebLink machine local 'Administrators' group, or part of the "Laserfiche WebLink Administrators" group.

WebLink 10: Answer Sheet

Custom Links

Q: *On the homepage, how do you create the Custom Links?*

A: Custom Links are added from the Designer. In WebLink 9, it would be in the desktop Designer application. In WebLink 10, it would be within the web Designer > Welcome Page Tab > Custom Links section.

Q: *Are the Custom Links customizable or is it just based off of searches?*

A: Custom Links are customizable. You can make them as search forms, links to entries within the repository (documents and folders alike), and links to external sites.

Search

Q: *Is there more support for dynamic fields?*

A: We will have support for dynamic fields within the Advanced Search in the coming April update. Support for search forms and dynamic fields will come in Q4 of 2018.

Q: *Are there multiple “views” available in search results? I didn’t care for the default v9 display.*

A: You may switch to what we call “grid view” by editing the .aspx files. Otherwise, in our next major release, we intend to release the “grid view” out of the box with a setting within the UI.

Administration

Q: *Is there an administration section in WebLink, or do Administration users have to be added through the server?*

A: There is no “administration section” in WebLink, akin to the Web Management page in the web client and admin console. All security is handled on the Laserfiche side, which can be managed via the admin console and/or the Web Management page within the web client.

If you want to restrict rights to the WebLink Designer, then that would be a setting within the WebLink server machine. As long as users do not have local “Administrators” group rights or part of the “Laserfiche WebLink Administrators” group, they will not be able to access the Designer page.

Q: *Can I have multiple repositories for WebLink?*

A: You may have multiple repositories configured in WebLink.

Q: *Can different column displays be set for different folders?*

A: No, not at the moment.

WebLink 10: Answer Sheet

Q: *When searching for documents, will you be able to filter columns in the new WebLink?*

A: Filtering by columns is currently not available in this release of WebLink.

Q: *Can different column views be set for different groups of users?*

A: Different columns can be set on a group level within the web client. These column settings can also be used by the user that is part of that group. However, in order for these columns to be reflected in WebLink, the user has to go into the web client and select that column to view.

Q: *How can WebLink 10 be used to provide bill presentment to potential 100,000 customers? Could this provide the images of the bills through a third party billing app?*

A: This is a tricky one. This use case will require more work with LFDS and perhaps a potential 3rd party SAML provider. We would need a system that handles "read-only" user creations.

Q: *Are there any improvements related to government transparency?*

A: We support the Redaction Reasons. However we are open to hear more user requests. Please post them on [Laserfiche Answers](#).

Q: *When I click on PDFs I get an exported zip file, any ideas on how to fix that?*

A: This was a feature change and thus will be reverted in the coming update in April.

Q: *We would like to be able set the sort option for only what the customer chooses and remove relevance and name from the sort results option.*

A: We have noted this request and will look into implementing a behavior that will address this request.

Q: *We have 25 concurrent licenses for WebLink. If a user opens a WebLink and does not close the session, is there a setting to close session based on inactivity?*

A: Currently, we do not have a setting to close sessions based on inactivity. We are aware of this request, and will look into implementing a feature that will address this request.