Release Notes for the Laserfiche 10.2 App

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https://support.laserfiche.com/kb/1013811/release-notes-for-the-laserfiche-10-2-app
Laserfiche App 10.2

Summary

The Laserfiche app is an Android, iOS, and Windows app that lets you capture, upload, and securely access and work with documents and forms in and outside your Laserfiche repository while on the go.

Service Pack and Hotfix Information

There are no service packs or hotfixes for the Laserfiche 10.2 app.

System and Software Requirements for the Laserfiche 10.2 App

Minimum System Requirements for the Laserfiche App Server

If image processing is enabled, it is recommended that the Laserfiche App Server be installed on a machine with a minimum of two cores and should not be installed on the machine that also hosts the Laserfiche Server or database.

The Laserfiche 10.2 app supports English, Spanish, French, Portuguese (Brazilian), Chinese simplified and Chinese Traditional.

- **CPU:** 64-bit or Dual-core processor
- **Memory:** 2 GB RAM

Supported Operating Systems for the Laserfiche App Server

- Windows 7
- Windows 8
- Windows 8.1
- Windows 10
- Windows Server 2008 R2
- Windows Server 2012 R2

Android System Requirements

- Android 4.0.3 and later
- Recommended 512 MB of memory

iOS System Requirements

- iOS 8 and later
- iPhone 4 and later
- iPad 2, iPad mini, and later

Windows Store App Requirements (Desktop and Tablet)

- Windows 8.1 and 10
- Recommended 2 GB memory

Windows Phone App Requirements

- Windows 8.1 and 10
- Recommended 512 MB memory

Laserfiche Components

You must have one the following configurations:

- Laserfiche Rio 8.3 or later
- Laserfiche Avante 8.3 or later and Laserfiche Forms 9.2 or later
- Laserfiche Avante 8.3 or later and Web Access 8.3.2 or later
- Laserfiche Avante 10 or later

Optional:

- You need Laserfiche Forms 9.2 or later to interact with forms.
- You need Laserfiche Forms 9.2.1 or later to interact with drafts in Forms.
- You need Laserfiche Forms 10 or later to interact with teams in Forms.
- You need Laserfiche Forms 10.1 or later to interact with local forms and notifications in Forms.
- You need Laserfiche Forms 10.2 or later for local tasks to be saved automatically to your device.

If you do not have Laserfiche Forms, you will still be able to use the app, but you will not be able to perform forms actions. You can also use the app to *only* review and submit forms. You are not required to connect to a repository.

Notes:

- Laserfiche 10.2 and later is required for full functionality. Version 10 or later of the Laserfiche Server, Laserfiche Directory Server, and Laserfiche Forms is required to use Laserfiche Directory Server's single sign-on functionality.
- The Laserfiche 10.2 app can connect to the Web Access add-on versions 8.3.2 to 9.1.1, the Laserfiche Mobile Server versions 9.2.0 to 10, and the Laserfiche App Server 10.1 or later.
- The Barcode feature is not supported on Windows 8.1.
  - Barcode Types Supported: Aztec, Code 128, Code 39, Code 93, EAN13, EAN8, PDF417, QR, UPC-E

Laserfiche App Server

- The Laserfiche App Server may not allow you to delete, move, or copy more than 20 entries at a time. (149856)
- The Laserfiche App Server does not support running saved digital signature searches. (152712)

Android App

- A field's drop-down menu on a form becomes transparent when scrolling on a Samsung Galaxy Tab Active using version 5.1.1. (150135)
- You will not be able to preview a tiff image in the document viewer when uploading it as a new document. (137750)

iOS App

- The app may crash when electronically signing an image that contains a high resolution (i.e., a photo taken with a iPad or iPhone). (152370)

Windows Phone and Store App

- You will not be able to OCR when scanning documents locally using Laserfiche App Scanning (151720)
- A "dynamic link library (DLL) initialization routine failed" error may appear when adding a digital signature to a document using Windows 10. A possible solution is to update Windows 10. See this article for more information: https://answers.microsoft.com/en-us/windows/forum/windows_10-update/dll-error-initializing-after-windows-10-download/8b80c8b8-fb8c-4fc2-bcdc-cfefde9cfa93. (151725)
- The file size of a Forms attachment may be bigger than the original file's size after uploading it to a form. (151925)
- The app may crash when selecting too many entries at once. (150066)

iOS and Windows Apps

- When uploading a multi-page tiff image to the repository or as an attachment to a form, only the first page will be uploaded. (154307)

All Apps

- A digital signature drawn in black on a document in the app will be displayed as a solid black box in the Laserfiche Windows client. (150458)
- A local form that contains a checkbox or radio button cannot be uploaded to the Forms server. It will remain in the Submission Outbox. (1013811)

Related Links

Laserfiche Mobile 10

- 1013812 List of Changes for the Laserfiche 10.2 App.
- 1012782 The Difference Between Web Access and Laserfiche App Links
- 1013813 The Difference Between Electronic and Digital Signatures in the Laserfiche 10.2 App
- Laserfiche App Administration help files

Summary

http://inside/eng/SCR/bef.asp?bugID=150513
http://inside/eng/SCR/bef.asp?bugID=147718